

August 4, 2011

To: UGA Students

From: Bonnie Joerschke  
Director, Office of Student Financial Aid

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Re: Frequently Asked Questions about HOPE and Zell Miller Scholarships

We're glad you're back on campus ready to start Fall Semester. We know you're well aware that there are changes in financial aid this year as new state rules regarding the HOPE Scholarship take effect. We are hearing from you and want to respond to your questions. Listed below are some of the top questions we are receiving.

**Q: How can I determine what portion of the total amount listed on my Student Account will be covered by a HOPE award?**

A: When accessing your student account page online, you will see a total charge for tuition, fees and other charges. Some have incorrectly assumed that their HOPE award is applied to this figure. But of this total amount, your HOPE or Zell Miller Scholarship will address only the tuition portion. From the student account screen, you may access further detail about your total amount due. This will provide you with the tuition figure that is addressed by your HOPE or Zell Miller Scholarship.

**Q: How can I be sure I am looking at the right total charges and payments?**

A: There are a couple of ways you can view your charges and payments. The first is the Quick View, where you can view the current account status and the e-bill. You can also choose the e-bill tab at the top of the page, which will take you to the most recent e-bill (statement) and also provide the current balance above the statement. It also has a link, which is highlighted in a different color, which shows account activity since your last statement. You may have to view both the bill and the current activity to see the full amount of tuition and fees, depending upon the timing of your registration, the receipt of the financial aid award by our office, and posting it to the Student Account. For example, if you registered for some hours in July and others in August, some will show up on the statement and the additional hours on the current activity. They would have to be added together to get the total.

**Q: I thought my HOPE Scholarship would cover a greater portion of my tuition. Can you help me understand what portion it covers?**

A: The basic HOPE Scholarship pays 90% of last year's tuition rate, and is based on the number of credit hours attempted each semester. This year's tuition rate is higher than last year's and is based on a full 15-hour load. HOPE does not pay 90% of this year's tuition rate, and if you are

taking fewer than 15 hours, the HOPE percentage will be applied only to those hours attempted. In many cases, HOPE or the Zell Miller Scholarship no longer covers Independent and Distance Learning courses.

**Q: I am in a program that has a specialized (or differential) tuition rate. Why doesn't the Zell Miller Scholarship cover this differential tuition?**

A: Under the new state legislation, the Zell Miller Scholarship pays 100% of this year's standard tuition (or the standard Guaranteed Tuition Program rate if the student is still eligible for the Guaranteed Tuition Program). It does not cover higher rates than standard tuition, such as those charged by specialized programs.

**Q: Do the HOPE and Zell Miller Scholarships cover any charges other than the prescribed portion of tuition?**

A: Neither the HOPE nor the Zell Miller Scholarship programs covers fees, books or other charges beyond the prescribed portion of standard tuition.

**Q: Where can I find more detail about my HOPE or Zell Miller Scholarship?**

A: A more complete description of the HOPE and Zell Miller Scholarships may be found at <http://www.uga.edu/osfa/hope.html#hope>. This link is also part of your awards on OASIS.

Again, welcome to campus and best wishes for a successful academic year!

### 11-12 HOPE Amounts (Maximum \$212.10 per Credit Hour)

Flat Tuition Rate Students		GTP Cohort 108 Students	GTP Cohort 107 Students
Hours	11-12 Tuition Covered by HOPE	Hours	11-12 Tuition Covered by HOPE
15	\$3,181.50	15	\$2,428.00
14	\$2,969.40	14	\$2,428.00
13	\$2,757.30	13	\$2,428.00
12	\$2,545.20	12	\$2,428.00
11	\$2,333.10	11	\$2,233.00
10	\$2,121.00	10	\$2,030.00
9	\$1,908.90	9	\$1,827.00
8	\$1,696.80	8	\$1,624.00
7	\$1,484.70	7	\$1,421.00
6	\$1,272.60	6	\$1,218.00
5	\$1,060.50	5	\$1,015.00
4	\$848.40	4	\$812.00
3	\$636.30	3	\$609.00
2	\$424.20	2	\$406.00
1	\$212.10	1	\$203.00

## Zell Miller Amounts for 11-12

Hours	Standard Rate	GTP 08	GTP 07
15	3641	2428	2248
14	3641	2428	2248
13	3641	2428	2248
12	3641	2428	2248
11	3641	2233	2068
10	3641	2030	1880
9	3641	1827	1692
8	3641	1624	1504
7	3641	1421	1316
6	2163	1218	1128
5	2163	1015	940
4	2163	812	752
3	2163	609	564
2	2163	406	376
1	2163	203	188